

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of January 31, 2014

ACCESS Report Summary

Am I Eligible¹

- **Self Assessments**

- Started to date: **1,100,260**
- Average started per month: **9,875²**
- Completed to date: **1,028,970**
- Average completed per month: **9,232²**

- **Households**

- Number of households found potentially eligible for at least one program: **1,009,380**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

- **Am I Eligible at a Glance**

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$199.90**
- On average, it took between **15 to 20** minutes to complete a self assessment

- **Check My Benefits³**

- Number of MyACCESS accounts created: **892,637 (571,130 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,238,674**
- Average started per month: **31,133²**
- Submitted to date: **1,517,984**
- Average completed per month: **21,018²**
- Full applications: **1,479,608**
- Applications with just filing date: **38,376**
- Priority Service Eligible: **33%**

• Applications by Program

- FoodShare: **1,152,271**
 - Priority Service Eligible: **484,573**
 - Not Priority Service Eligible: **667,698**
- Health Care: **674,315**
- Family Planning Waiver: **336,962**
- Child Care: **2,169**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

Report My Changes³ (RMC)

• Reports

- Started this month: **12,394**
- Submitted this month: **8,643**

Renew My Benefits

• Renewals

- FoodShare: **9,777**
- Health Care: **4,551**
- Family Planning Waiver: **1,556**
- Child Care: **1,159**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare Only: **7,955**
- Child Care Only: **1,153**
- Both FoodShare and Child Care: **9,108**

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

- **Login**

- Total number of times users logged in to ACCESS: **235,643**
 - Percentage of ACCESS logins in Spanish: **0.38%**
- Total number of times users logged in to CMB: **212,404**
 - Total number of distinct users who logged in to CMB: **79,962**
 - Total number of repetitive CMB logins by users: **132,443**

- **Expired Applications**

- Total applications that expired this month: **3,941**
 - Percentage of expired applications that were Spanish applications: **1.01%**

- **Spanish**

- Households who completed AFB application in Spanish: **2.27%**
- Households who completed the change report in Spanish: **0.54%**
- Households who completed Screener in Spanish: **0.22%**

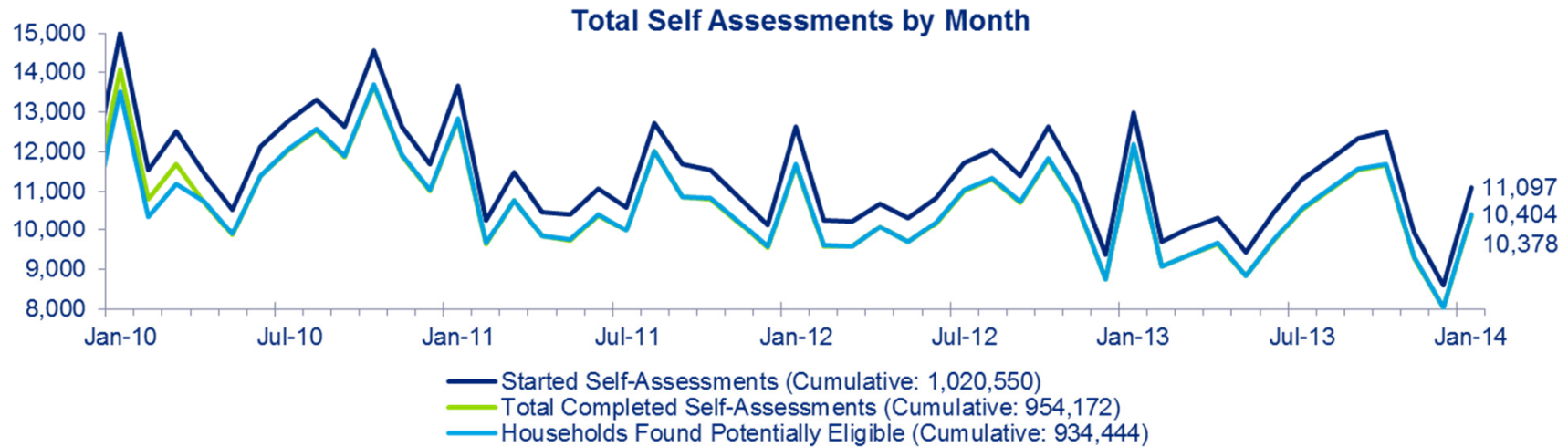
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of January 31, 2014

AIE Self Assessment Statistics



Average self assessments started per month: **9,875**

Average self assessments completed per month: **9,232**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

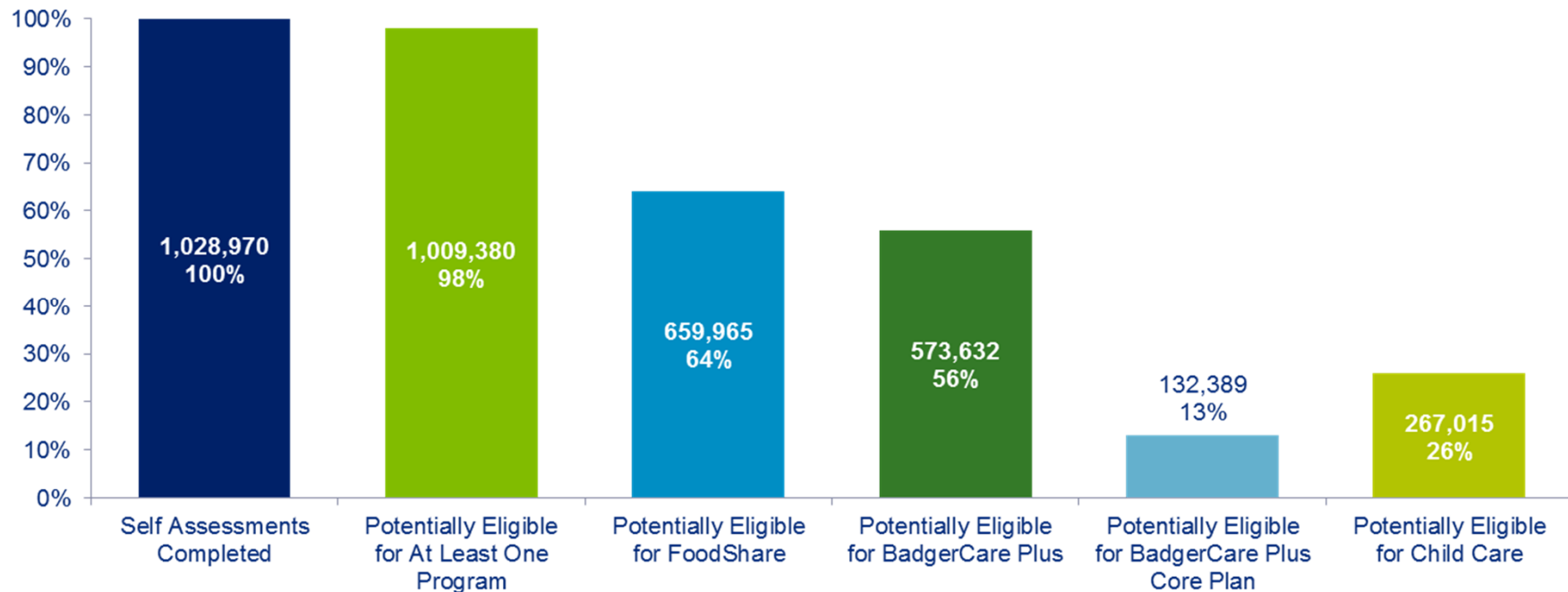
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$199.90**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	December 2013	January 2014	Total to date
FoodShare	08/2004	67%	67%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	51%	54%	56%
BadgerCare Plus Core Plan	06/2009	22%	20%	13%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	13%	11%	10%
Family Planning Waiver	12/2004	95%	96%	72%
Medicare Premium Assistance Program	12/2004	4%	4%	3%
Long Term Care	12/2004	2%	1%	1%
SeniorCare	08/2004	7%	6%	7%
Child Care	01/2010	48%	50%	26%
Women, Infant and Children (WIC)	12/2004	21%	23%	24%
School Meals/Summer Food Service	12/2004	50%	52%	56%
The Emergency Food Assistance Program (TEFAP)	12/2004	70%	71%	66%
Medicare Part D	07/2005	12%	11%	11%
Tax Credits	12/2004	67%	67%	68%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	78%	79%	60%
Life Insurance	01/2010	99%	99%	49%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,376
Ashland	4,280
Barron	9,178
Bayfield	2,853
Brown	43,116
Buffalo	2,231
Burnett	2,478
Calumet	6,071
Chippewa	12,672
Clark	4,678
Columbia	10,209
Crawford	2,937
Dane	95,929
Dodge	14,997
Door	3,881
Douglas	8,430
Dunn	9,754
Eau Claire	22,443
Florence	780
Fond du Lac	16,229
Forest	1,887

County/Tribe	Count
Grant	8,679
Green	7,034
Green Lake	2,813
Iowa	3,683
Iron	1,268
Jackson	3,446
Jefferson	14,063
Juneau	6,740
Kenosha	35,039
Kewaunee	2,351
La Crosse	22,421
Lac Courte Oreilles	0
Lafayette	2,521
Langlade	3,018
Lincoln	4,760
Manitowoc	11,386
Marathon	23,256
Marinette	8,240
Marquette	2,873
Menominee	864
Milwaukee	183,570

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	9,524
Oconto	10,596
Oneida	7,890
Outagamie	32,512
Ozaukee	10,799
Pepin	1,232
Pierce	6,216
Polk	8,483
Portage	13,319
Price	2,429
Racine	33,553
Richland	3,428
Rock	38,977
Rusk	2,958
Sauk	12,371
Sawyer	2,764

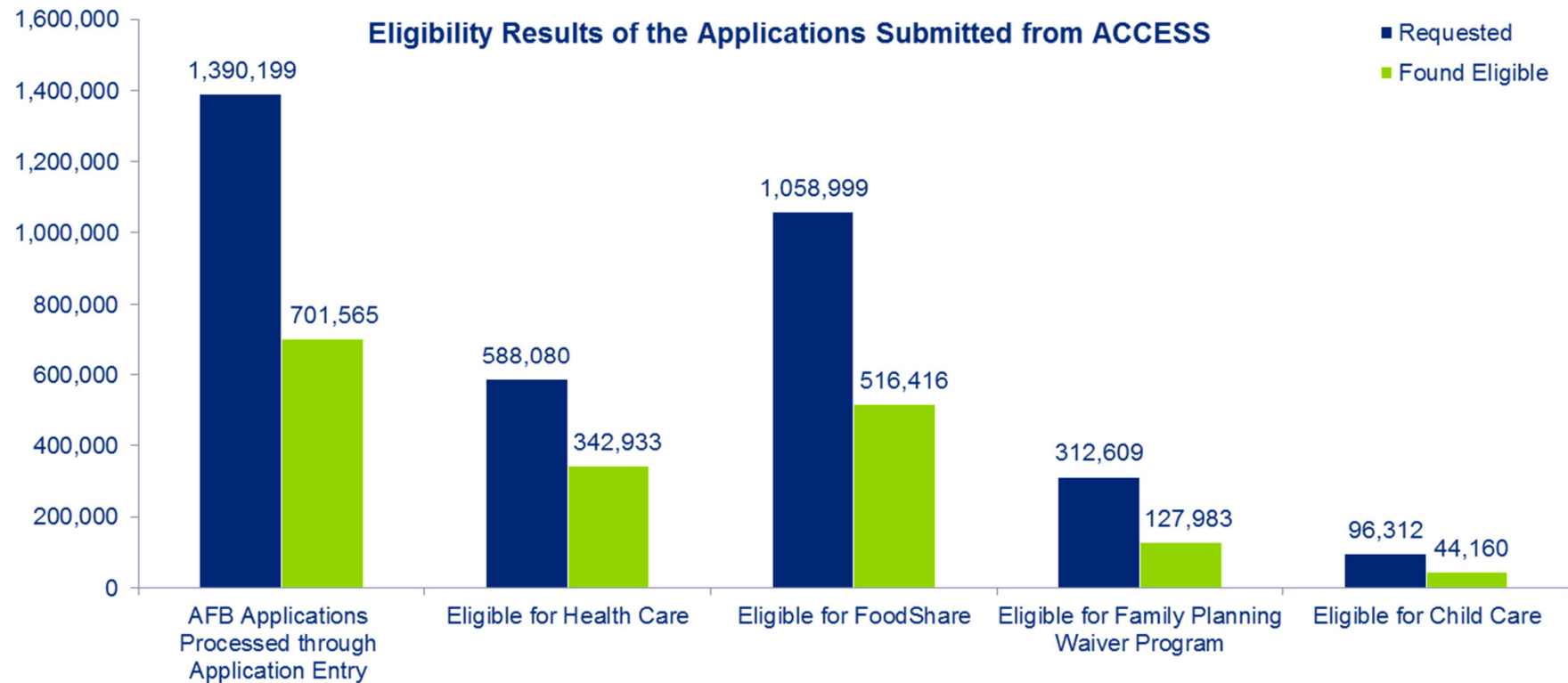
County/Tribe	Count
Shawano	7,256
Sheboygan	19,301
St. Croix	15,485
Taylor	2,812
Trempealeau	4,405
Vernon	4,861
Vilas	3,900
Walworth	19,364
Washburn	3,114
Washington	18,499
Waukesha	49,677
Waupaca	8,514
Waushara	4,070
Winnebago	29,058
Wood	15,531
Unknown	69,928

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of January 31, 2014

CARES/AFB Eligibility Results



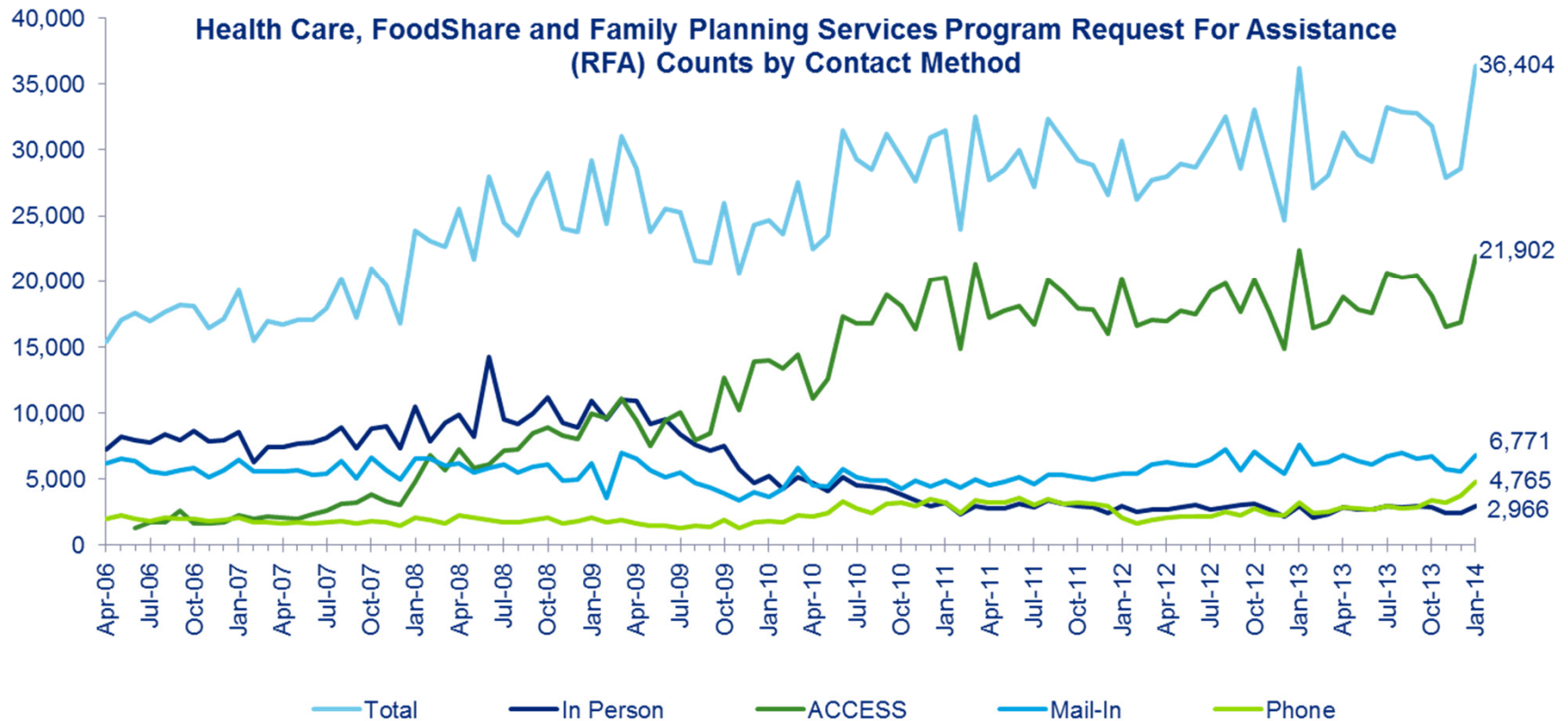
Source data: CARES.

Notes:

"AFB Applications Processed through Application Entry" indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,238,674**
- Average started per month: **31,133¹**
- Submitted to date: **1,517,984**
- Average completed per month: **21,018**
- Full applications: **1,479,608**
- Applications with just filing date: **38,376**
- Priority Service Eligible: **33%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **2,302**

- **Applications Submitted by Program**

- FoodShare: **1,152,271**
 - Priority Service Eligible: **484,573**
 - Not Priority Service Eligible: **667,698**
- Health Care: **674,315**
- Family Planning Waiver: **336,962**
- Child Care: **2,169**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **6.91%**
- Applied with the help of a friend or family member: **0.39%**
- Applied with the help of a staff person or volunteer at an agency: **0.61%**
- Authorized representative applied: **0.54%**
- Legal Guardian applied: **0.18%**
- Power of Attorney applied: **0.08%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$231.23**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **265,274**
- Number of applications that requested an in person interview: **509,857**
- Number of applications that did not answer: **412,481**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **3.01%**
- I work during regular business hours: **10.83%**
- I have limited transportation or difficulty getting to the office: **14.27%**
- I have school or training during regular business hours: **3.72%**
- I am caring for another person in my household: **1.52%**
- I do not have child care: **5.30%**
- I am not comfortable going to the local agency: **3.15%**
- I am ill and unable to go to the local agency: **0.86%**
- There is severe weather in my area: **0.31%**
- Other: **3.09%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **0**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	2,967
Ashland	3,167
Bad River	245
Barron	8,813
Bayfield	1,667
Brown	44,214
Buffalo	1,143
Burnett	2,013
Calumet	5,260
Chippewa	8,781
Clark	3,123
Columbia	8,787
Crawford	2,378
Dane	90,462
Dodge	13,461
Door	1,913
Douglas	6,160
Dunn	8,674
Eau Claire	16,054
Enrollment Services Center	363,486

County/Tribe	# of Submitted Applications
Florence	638
Fond du Lac	16,640
Forest	717
Grant	6,347
Green	4,811
Green Lake	2,132
Ho-Chunk Nation	2
Iowa	2,333
Iron	493
Jackson	1,691
Jefferson	10,622
Juneau	5,069
Kenosha	40,876
Kewaunee	1,627
La Crosse	31,486
Lac Courte Oreilles	0
Lac du Flambeau	134
Lafayette	283
Langlade	1,708
Lincoln	2,449

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Manitowoc	3,576
Marathon	10,322
Marinette	22,147
Marquette	7,123
Menominee	2,545
Menominee Tribe	840
Miles	301,145
Milwaukee	87,348
Monroe	5,572
Oconto	5,670
Oneida	6,609
Oneida Nation	528
Outagamie	25,979
Ozaukee	8,494
Pepin	586
Pierce	11,165
Polk	8,494
Portage	11,791
Potawatomi	24
Price	863

County/Tribe	# of Submitted Applications
Racine	41,225
Red Cliff	110
Richland	1,952
Rock	35,799
Rusk	2,612
Sauk	10,524
Sawyer	1,903
Shawano	6,312
Sheboygan	17,956
Sokaogon	95
St. Croix	15,109
St. Croix Tribe	5
State	2
Stockbridge-Munsee	142
Taylor	3,019
Trempealeau	3,225
Vernon	2,191
Vilas	2,338
Walworth	19,194
Washburn	2,122

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	14,581
Waukesha	42,115
Waupaca	7,871
Waushara	2,919
Winnebago	26,428
Wisconsin	1
Wood	14,582
Total (Submitted to date)	1,517,983

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of January 31, 2014

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	1,770
Ashland County	621
Badriver Tribe	165
Barron County	4,123
Bayfield County	328
Brown County	18,881
Buffalo County	254
Burnett County	1,317
Calumet County	2,299
Chippewa County	5,568
Clark County	604
Columbia County	4,087
Crawford County	1,333
Dane County	32,195
Dodge County	5,670
Door County	1,779
Douglas County	4,050
Dunn County	3,924
Eau Claire County	9,160
Enrollment Services Center	23,190
Florence County	174

County/Tribe	Count
Fond du Lac County	8,017
Forest County	269
Grant County	3,322
Green County	2,247
Green Lake County	1,295
Iowa County	1,406
Iron County	206
Jackson County	379
Jefferson County	5,752
Juneau County	2,366
Kenosha County	19,072
Kewaunee County	1,067
La Crosse County	20,495
Lac Courte Oreilles Tribe	54
Lac du Flambeau	328
Lafayette County	996
Langlade County	1,959
Lincoln County	870
Manitowoc County	5,050
Marathon County	9,974
Marinette County	3,702

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Marquette County	1,215
Menominee County	617
Menominee Tribe	0
Miles	149,766
Milwaukee County	33,938
Monroe County	890
Oconto County	2,812
Oneida County	3,291
Oneida Tribal Council	685
Outagamie County	10,903
Ozaukee County	4,099
Pepin County	140
Pierce County	2,489
Polk County	3,647
Portage County	5,256
Potawatomi	12
Price County	306
Racine County	19,715
Redcliff Tribe	151
Richland County	1,327

County/Tribe	Count
Rock County	16,628
Rusk County	490
Sauk County	4,868
Sawyer County	510
Shawano County	3,166
Sheboygan County	8,344
Sokaogon Tribe	71
St. Croix County	5,293
Stockbridge-Munsee Tribe	107
Taylor County	424
Trempealeau County	509
Vernon County	478
Vilas County	361
Walworth County	8,600
Washburn County	1,518
Washington County	7,673
Waukesha County	19,051
Waupaca County	4,429
Waushara County	1,687
Winnebago County	12,007

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,012
Wood County	20,967
Total	571,130

Source data: ACCESS

Types of Changes Reported to Date Cumulative

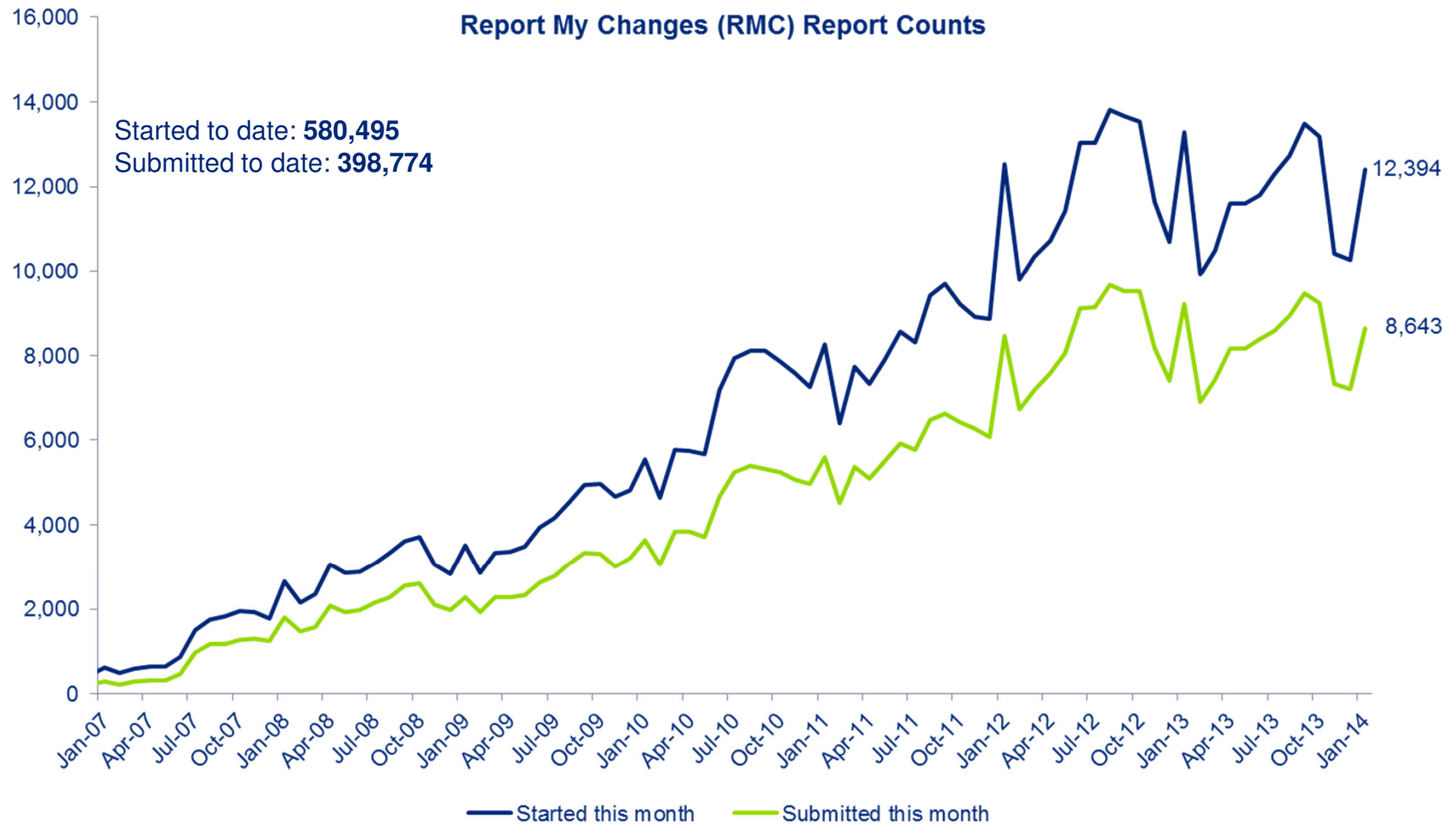
Change Type	Count
Change in address and/or phone number	140,437
Someone moved into household (person add)	38,147
Someone moved out of household	36,806
Someone died	804
Someone got married	6,407
Someone got divorced	644
Someone became pregnant	17,057
Someone's pregnancy ended	8,753
Someone became disabled	5,670
Someone started a type of job or employment	70,582
Someone changed a type of job or employment	40,160
Someone ended a type of job or employment	92,743

Change Type	Count
Someone started a type of unearned income	14,007
Someone changed a type of unearned income	21,031
Someone ended a type of unearned income	33,207
Someone added a new type of utility	112,848
Someone stopped paying a type of utility	13,155
Someone added a housing expense	37,455
Someone changed a housing expense	55,395
Someone ended a housing expense	11,142

1. These values are life-to-date counts

2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,495
Ashland County	339
Badriver Tribe	28
Barron County	2,378
Bayfield County	142
Brown County	15,583
Buffalo County	176
Burnett County	709
Calumet County	1,410
Chippewa County	3,798
Clark County	712
Columbia County	2,898
Crawford County	884
Dane County	25,346
Dodge County	4,472
Door County	782
Douglas County	1,906
Dunn County	2,508
Eau Claire County	5,131
Enrollment Services Center	23,797

County/Tribe	Count
Florence County	50
Fond du Lac County	5,828
Forest County	144
Grant County	1,694
Green County	1,277
Green Lake County	618
Iowa County	817
Iron County	71
Jackson County	278
Jefferson County	3,132
Juneau County	1,769
Kenosha County	12,221
Kewaunee County	553
Lac du Flambeau Tribe	10,275
La Crosse County	5
Lac Courte Oreilles Tribe	79
Lafayette County	463
Langlade County	858
Lincoln County	554
Manitowoc County	3,119

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marathon County	6,951
Marinette County	1,953
Marquette County	695
Menominee County	226
Menominee Tribe	0
Miles	98,603
Milwaukee County	32,286
Monroe County	1,504
Oconto County	2,111
Oneida County	1,639
Oneida Tribal Council	282
Outagamie County	10,103
Ozaukee County	2,819
Pepin County	110
Pierce County	1,424
Polk County	2,002
Portage County	3,087
Potawatomi	0
Price County	122
Racine County	13,583

County/Tribe	Count
Red Cliff Tribe	40
Richland County	835
Rock County	12,308
Rusk County	231
Sauk County	4,313
Sawyer County	336
Shawano County	2,195
Sheboygan County	5,555
Sokaogon Tribe	14
St.Croix County	4,072
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	31
Taylor County	153
Trempealeau County	511
Vernon County	477
Vilas County	264
Walworth County	7,952
Washburn County	883
Washington County	4,514
Waukesha County	11,670

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

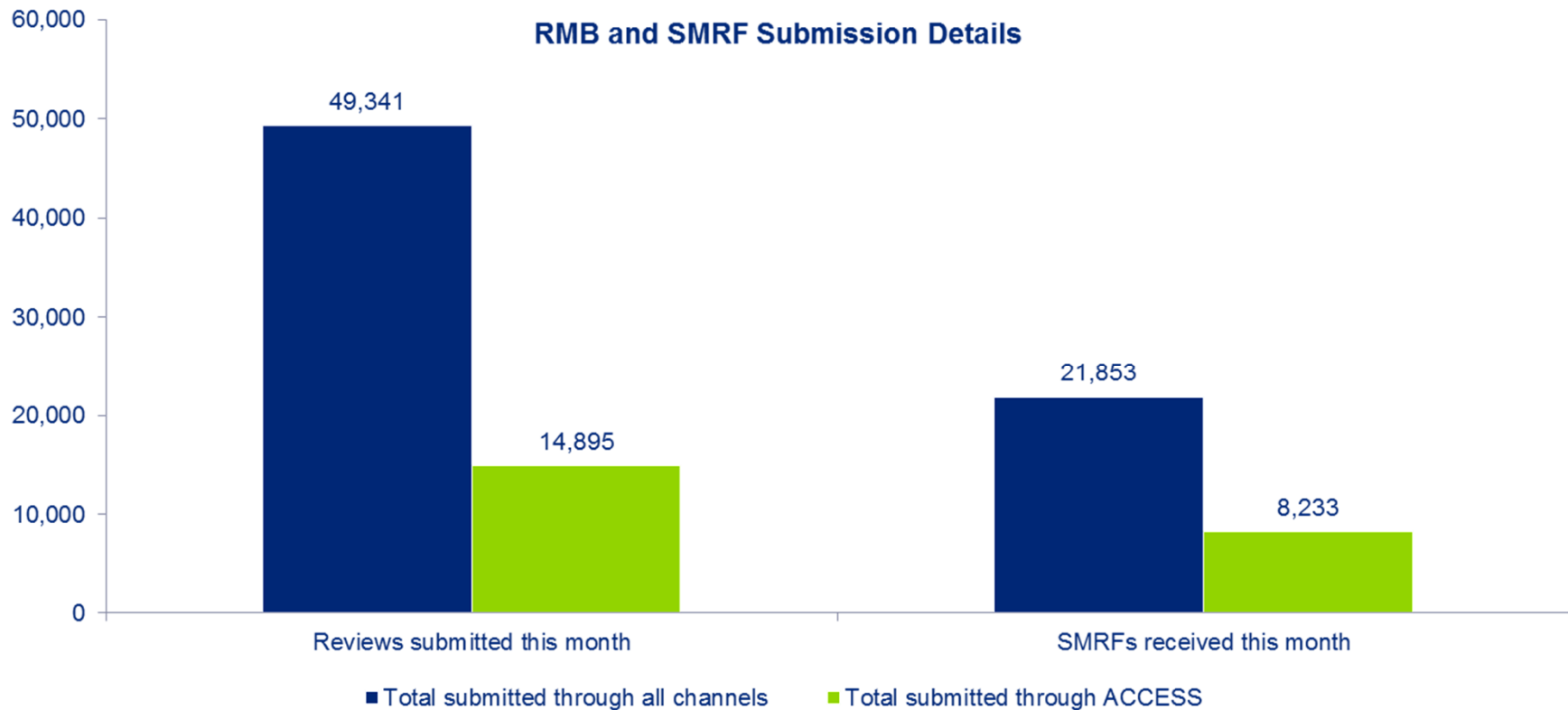
County/Tribe	Count
Waupaca County	3,221
Waushara County	927
Winnebago County	8,427
Wood County	11,805
Wisconsin	9
Manually Processed	230
Total	398,775

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of January 31, 2014

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **600,683**
- Average completed per month: **12,514¹**

- **Renewals Submitted by Program**

- FoodShare: **9,777**
- Health Care: **4,551**
- Family Planning Waiver: **1,556**
- Child Care: **1,159**

- **SMRF Statistics**

- Submitted to date: **202,232**
- Average completed per month: **6,743¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **7,080**
- Child Care Only: **278**
- Both FoodShare and Child Care: **875**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,171	585
Ashland County	596	148
Badriver Tribe	76	33
Barron County	3,165	1,260
Bayfield County	395	39
Brown County	12,800	5,936
Buffalo County	248	42
Burnett County	1,207	449
Calumet County	2,018	599
Chippewa County	6,589	1,726
Clark County	1,199	134
Columbia County	3,937	1,340
Crawford County	1,119	316
Dane County	24,775	11,232
Dodge County	3,985	1,869
Door County	1,383	529
Douglas County	3,656	1,406
Dunn County	3,558	1,184
Eau Claire County	8,928	2,885
Enrollment Services Center	50,286	8,298

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Florence County	103	16
Fond du Lac County	8,801	2,486
Forest County	271	90
Grant County	3,282	847
Green County	1,965	732
Green Lake	886	349
Iowa County	1,418	436
Iron County	225	40
Jackson County	406	54
Jefferson County	6,498	1,814
Juneau County	2,118	825
Kenosha County	16,426	6,836
Kewaunee County	885	361
La Crosse County	19,196	6,105
Lac Courte Oreilles Tribe	5	3
Lac du Flambeau Tribe	219	87
Lafayette County	900	276
Langlade County	1,787	527
Lincoln County	1,048	195
Manitowoc County	3,774	1,568

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Manually Processed	57	22
Marathon County	8,119	3,162
Marinette County	2,570	1,054
Marquette County	943	421
Menominee County	465	186
Menominee Tribe	0	0
Miles	191,392	62,249
Milwaukee County	35,564	16,443
Monroe County	1,493	222
Oconto County	2,159	823
Oneida County	2,933	845
Oneida Nation	290	177
Outagamie County	6,996	3,231
Ozaukee County	4,510	1,221
Pepin County	147	24
Pierce County	1,950	642
Polk County	3,073	1,050
Portage County	4,962	1,547
Potawatomi	6	1
Price County	289	44

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Racine County	13,689	7,177
Red Cliff Tribe	74	36
Richland County	912	426
Rock County	15,721	5,687
Rusk County	404	69
Sauk County	4,769	1,762
Sawyer County	616	156
Shawano County	2,564	968
Sheboygan County	7,214	2,976
Sokaogon Tribe	31	11
St. Croix County	4,641	1,471
Stockbridge-Munsee Tribe	38	16
Taylor County	431	69
Trempealeau County	907	99
Vernon County	812	105
Vilas County	554	65
Walworth County	10,159	3,416
Washburn County	1,447	541
Washington County	8,520	2,280
Waukesha County	21,368	5,326

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	4,343	1,090
Waushara County	1,184	498
Winnebago County	9,287	4,089
Wisconsin (state level agency — CAPO)	0	0
Wood County	21,786	6,873
Total (submitted to date)	600,693	202,233

1. These values are life-to-date counts
Source data: ACCESS